

Samsung Electronics New Zealand Limited (“Promoter”)

Promotion Terms and Conditions

Cashback Combo 2026 Promotion (“Promotion”)

Defined Terms

In these Promotion Terms and Conditions:

Claimant means an individual that has met the Eligibility Criteria.

Participating Retailer means the following retailers:

- Harvey Norman
- Noel Leeming
- Home Group Appliances
- Heathcotes Appliances
- PB Tech
- JB-HiFi
- Big Save
- Farmers
- The Warehouse
- Mighty Ape
- Costco
- Total Kitchens
- Samsung NZ

Participating Product Pairs means the list of Samsung product pairs eligible for cashback, identified in Table 1 (being (i). a TV and Sound Device; ii).an Oven and Cooktop; or iii). a Washer and Dryer. Cashback values are listed in the same table for each eligible pair.

Additional Eligible Product means an additional Samsung TV, Samsung sound device or Samsung Home appliance that may be used to claim the additional 5% bonus cashback under clause 2(b), excluding the products listed in clauses 5 to 6. For clarity, a product model or SKU that is capable of forming part of a Participating Product Pair may still be an Additional Eligible Product if it is purchased as a separate, standalone third or additional item in the same transaction, and is not counted as part of any Participating Product Pair for the purposes of the cashback value listed in Table 1.

Promoter means Samsung Electronics New Zealand Limited, 24 The Warehouse Way Northcote Auckland.

Promotional Period means the period between 9:00am on May 27th 2026 until 9:00pm on July 25th 2026.

Terms and Conditions:

1. Participation in this Promotion is deemed acceptance of these Terms and Conditions. The cashback value and/or the additional 5% bonus cashback is not valid in conjunction with any other offer.
2. The Promotion is only open to New Zealand residents who have:
 - (a) purchased a Participating Product Pair in one transaction at a Participating Retailer during the Promotional Period; and
 - (b) if applicable, with respect to the additional 5% bonus cashback, have purchased an Additional Eligible Product at the same Participating Retailer during the Promotional Period; and

(c) for the avoidance of doubt, the purchases in 2(a) and 2(b) must be made in one transaction, (together, the “**Eligibility Criteria**”).

- 2A. For the avoidance of doubt, the additional 5% bonus cashback only applies where the Claimant has purchased at least one Participating Product Pair and, in the same transaction, also purchased an Additional Eligible Product. The Additional Eligible Product must be a separate product purchased in addition to the products used to form the Participating Product Pair. The same product cannot be counted both as part of a Participating Product Pair and as an Additional Eligible Product. The additional 5% bonus cashback cannot be claimed by purchasing an Additional Eligible Product alone.
- 2B. If a Claimant purchases two or more Participating Product Pairs in the same transaction, each eligible pair will only qualify for the applicable cashback value listed in Table 1. A second or additional Participating Product Pair does not, by itself, qualify for the additional 5% bonus cashback and cannot be treated as the Additional Eligible Product for the purposes of the additional 5% bonus cashback. However, a separate standalone Samsung TV, Samsung sound device or Samsung Home appliance purchased in addition to those pairs may qualify as an Additional Eligible Product, provided it otherwise satisfies these Terms and Conditions.
3. The requirements in clauses 2, 2A and 2B are the “**Eligibility Criteria**”.
4. Employees (and their immediate families) of the Promoter, the Promoter's New Zealand branch office, Participating Retailers, and agencies associated with this promotion are ineligible for this Promotion.

PARTICIPATING PRODUCT PAIR TYPES

Table 1

TV and Soundbar Pairing					
Eligible TV Model	Eligible TV Model Sku		Eligible Samsung Sound Device	Cashback Value	Recommended Samsung Sound Device skus
OLED S95F	QA83S95FAEXNZ	+	Any Samsung Sound Device	1,000	HW-LS60D/XY HW-Q990F/XY HW-Q930F/XY HW-Q800F/XY HW-QS700F/XY HW-Q600F/XY HW-S800D/XY HW-S801D/XY HW-S700D/XY HW-S701D/XY HW-B750F/XY HW-B450F/XY HW-B400F/XY MX-ST50F/XY MX-ST40F/XY HW-LS70H/XY HW-LS71H/XY HW-LS50H/XY HW-LS51H/XY
	QA65S95FASXNZ			250	
	QA55S95FASXNZ			250	
	QA77S95FASXNZ			500	
Neo QLED QN90F	QA115QN90FSXNZ			1,000	
	QA98QN90FASXNZ			1,000	
	QA85QN90FASXNZ			500	
	QA75QN90FASXNZ			500	
	QA65QN90FASXNZ			250	
	QA55QN90FASXNZ			250	
	QA50QN90FASXNZ			100	
	QA43QN90FASXNZ			100	
Neo QLED 8K QN990F	QA85QN990FSXNZ			500	
Neo QLED 8K QN900F	QA75QN900FSXNZ			500	

	QA65QN900FSXNZ		500	HW-Q990H/XY HW-Q930H/XY HW-Q800H/XY HW-Q600H/XY Other
OLED S90F	QA83S90FAEXNZ		500	
	QA77S90FAEXNZ		500	
	QA65S90FAEXNZ		250	
	QA55S90FASXNZ		250	
	QA48S90FAEXNZ		100	
	QA42S90FAEXNZ		100	
	OLED S85F	QA83S85FAEXNZ		
QA77S85FAEXNZ			250	
QA65S85FAEXNZ			250	
QA55S85FAEXNZ			100	
The Frame Pro	QA85LS03FWSXNZ		500	
	QA75LS03FWSXNZ		250	
	QA65LS03FWSXNZ		250	
The Frame	QA55LS03FASXNZ		100	
	QA50LS03FASXNZ		100	
	QA43LS03FASXNZ		100	
100" QN80F	QA100QN80FSXNZ		500	

Front Loader Washer and Dryer Pairing				
Eligible Front Loader Washer		Eligible Samsung Dryer	Cashback Value	Recommended Samsung Dryer skus
WF90F19ADSSA	+	Any Samsung Dryer	500	DV90F17CDSSA DV10B9750CV/SA DV90BB9440GBSA DV90BB9440GHSA DV91T6440LE/SA DV90DGC4A0AESA DV90T6440LB/SA DV80T5420AW/SA Other
WW12BB944DGBSA WW12BB94ADGBSA			300	
WW12BB944DGHSA WW12BB94ADGHSA			300	
WW11CG604DLBSA WW11CG60ADLBSA			200	
WW11CG604DLESA WW11CG60ADLESA			200	
WW11CGC04DAESA WW11CGC0ADAESA			200	
WW90DG6U94LESA WW90DG6U9ALESA			150	
WW90DG6U34LBSA WW90DG6U3ALBSA			100	
WW90DG6U34LESA WW90DG6U3ALESA			100	
WW90DG5U34AESA WW90DG5U3AAESA			100	
WA80F10B9WSA			100	

Oven and Cooktop Pairing				
Eligible Oven/Rangehood		Eligible Samsung Cooktop	Cashback Value	Recommended Samsung Cooktop skus
NV7B6799AAK/SA	+	Any Samsung Cooktop	400	NZ85C6058KK/SA NZ64B6058KK/SA Other
NV7B6675CAK/SA			300	
NV7B5755SAK/SA			200	
NV7B5755SAS/SA			200	
NV7B4430ZAB/SA			100	
NV7B41201AS/SA			100	
NK36CB665WBGSA(*Rangehood)			300	

- For the avoidance of doubt, the following products are excluded from this Promotion: Mobile products, Mobile Accessories, Tablets, Tablets Accessories, Galaxy Buds, Water Filters, Vacuum Accessories, Spare Parts, Air Purifier Accessories, Laundry Accessories, Refrigerator Accessories, SmartThings Hub and accessories, Fridge Panels, Monitors, Memory cards, Portable SSD, Computer Monitor, Commercial + Hotel TV's, Large Format Displays, TV Accessories, and TV Wall Mounts.
- Excludes commercial quantities.
- Excludes EPP and staff purchases.
- The additional 5% bonus cashback is based on the purchase price paid by the Claimant for the relevant Additional Eligible Product.

HOW TO CLAIM

- To claim the cashback value or the additional 5% bonus cashback, claimants must meet the Eligibility Criteria:
and
 - visit <http://www.samsung.com/nz/offer/>
 - select the promotion banner that relates to the Promotion; and
 - register their claim before **25th October 2026** (claims without serial numbers must still be registered by entering '0000' into the serial number field) complete and submit into the Online Redemption Form the details of their claim including:
 - the claimant's full name, physical address, bank account details and day time phone number;
 - the invoice details and serial number of the products purchased; and
 - upload a copy of the proof of purchase and a photo of the serial numbers, then click submit.
- All required documentation must be sent and received by the Promoter within fourteen (14) days from the purchase date of the products, for the claim to be deemed valid.
- If a claimant is unable to provide the serial number of the purchased products at the time of emailing their claim, the claim may still be submitted. In such cases, claimants are required to register all details except for the serial number by emailing nzpromotions@samsung.com by the registration date, with a copy of the proof of purchase, and a copy of the promotional email, within 14 days of purchasing the products for their claim to be valid. Once the claimant takes delivery of their products, the claimant must, within 14 days from delivery, and no later than **25th January 2027**, email the serial number to Samsung at nzpromotions@samsung.com. If the Samsung has not received the serial number of the products within the 14 day deadline then the claim will be deemed invalid. **No outstanding claims will be accepted by the Promoter after 25th January 2027.**
- The cashback value and if applicable the additional 5% bonus cashback will be deposited to the claimant's account provided within 45 days.

5. If the serial number and the proof of purchase do not match the details submitted by the claimant to nzpromotions@samsung.com, the claim will be deemed invalid and will result in an ineligible claim.
6. The Promoter reserves the right to reclaim from any claimant, the cashback value or the additional 5% bonus cashback; if the initially purchased products are returned after the claim has been processed and fulfilled. This clause does not limit or affect the claimant's rights with regards to warranties on the products either from the manufacturer or implied by legislation.

GENERAL TERMS AND CONDITIONS

1. The Promoter reserves the right, at any time, to verify the validity of claims and Claimants (including a Claimant's identity, age and place of residence) and to disqualify any Claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
2. Claimants must retain proof of purchase. Failure to produce proof of purchase for each claim when requested may, in the absolute discretion of the Promoter, result in invalidation of a Claimant's claim or entries and forfeiture of any right to the cashback value or the additional 5% bonus cashback.
3. In the event of any disputes in relation to entries online and identification of the person making the redemption by email the Promoter reserves the right to award the redemption to the email account holder.
4. The Promoter's decision is final and no correspondence will be entered into.
5. All Claimants agree that by providing information and entering the Promotion, that they have read and agreed to these terms and conditions before any cashback value or the additional 5% bonus cashback is provided to them.
6. Any cost associated with accessing the promotional website is the Claimant's responsibility and is dependent on the Internet Service Provider used.
7. The use of any automated claim software or any other mechanical or electronic means that allows a Claimant to automatically claim repeatedly is prohibited and will render all entries submitted by that claimant invalid.
8. The Promoter assumes no responsibility for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication including any email communication sent to (or by) the Promoter to any Claimant whether caused by problems with communication networks or lines, computer systems, software or internet service providers, congestion on any carrier network or otherwise; (ii) any theft, destruction or unauthorised access to, or alteration of such communications; and (iii) any problem with, or technical malfunction of, any computer system or other equipment used for the conduct of the Promotion.
9. The Promoter accepts no responsibility for any tax liability incurred as a result of a Claimant participating in the Promotion. Claimants should obtain independent tax and financial advice.
10. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, original purchase documentation or relevant cashback value or the additional 5% bonus cashback that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant cashback value or the additional 5% bonus cashback to that stated in these Terms and Conditions; (e) any tax liability incurred by a Claimant; or (f) use of the relevant cashback or additional 5% bonus cashback.
11. Nothing in these Terms and Conditions is intended to exclude, restrict, or modify a consumer's rights under the Consumer Guarantees Act 1993. These Terms and Conditions must be read subject to those statutory provisions and will not affect any statutory rights that a claimant may have in relation to the return of any products.
12. The Promoter collects personal information in order to conduct the offer and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, offer suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information held by the

Promoter. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics New Zealand Ltd 24 The Warehouse Way, Northcote, Auckland 0627 or any other address as notified on the Promoter's website: www.samsung.com/nz. Email: privacy.nz@samsung.com.

13. The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate or modify the Promotion or any part of the promotion if fraud, technical failures or any other factor beyond the Promoter's reasonable control adversely affects the Promoter's ability to conduct the Promotion or part of the Promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the Promotion will be notified on the Promoter's website: www.samsung.com/nz.
14. Administration of the promotion will take place at the offices located at 24 The Warehouse Way, Northcote, Auckland 0627 or any other office as notified on the Promoter's website: www.samsung.com/nz. Email: nzpromotions@samsung.com.